

DEE VALLEY MEDICAL PRACTICE

Clinically Triaged as Urgent / Under 16year olds with Acute presentation Policy

- All requests for an appointment with a GP are telephone triaged by a clinician.
- If deemed necessary, the clinician will book into an appropriate face to face access appointment slot.
- Anyone triaged as Urgent assessment needed will have a face-to-face access appointment, telephone, video call or a home visit with an appropriate clinician the same day, time dependent on the urgency.
- All under 16year olds with acute presentation will be offered a same day consultation.
- All under 16year olds consultations without adult support will be dependant on Fraser guidelines and if a face to face consultation will have a chaperone if required (see attached Gillick competency assessment policy).